

Privacy Policy

AromaOils Limited®

This privacy policy applies between you, the user of this website and AromaOils® Limited, the owner of which is Janette Baker. AromaOils® takes the privacy of your information extremely seriously and this policy applies to AromaOils®' use of all data collected by the website or provided by you in relation to your use of the website.

Definitions and Interpretations

The following definitions are used in this policy.

- Data – all information submitted by the user to AromaOils® via this website. This includes the definition, where appropriate, provided in the data protection laws.
- Data protection law – This is any law relating to the processing of personal data. It includes but is not limited to GDPR and any national and/or supplementary laws, regulation, and secondary legislation.
- GDPR – General Data Protection Regulations
- AromaOils® - a limited company incorporated with registration number 12597631, whose registered office is Rosecroft, 1 Elim Way, Pontllanfraith, Blackwood, Gwent, NP12 2AA.
- User or you – any third party who accesses this website and is not either employed by AromaOils® Limited, acting in the course of its employment or is engaged as a consultant or otherwise, providing services to AromaOils® and accessing the website in connection with the provision of such services.
- Website – this is aromaoilslimited.co.uk and any sub-domains such as aromaoilslimited.com of this site unless expressly excluded by their own terms and conditions.

Unless the context requires a different interpretation:

1. References to the singular includes the plural and vice versa.
2. References to a person includes companies, government entities, trusts and partnerships.
3. The word including is understood to mean “including without limitation”.
4. Any reference to statutory provision includes any modification or amendment of it.
5. The headings and sub-headings do not form part of this policy.

Scope of this policy

This policy applies on to the actions of AromaOils® Limited and its users with respect to this website. It does not extend to any websites that can be accessed from this website including, but not limited to, any links provided to social media.

For the purpose of the applicable data protection laws, AromaOils® is the data controller. This means that AromaOils® is responsible for the purposes for which, and the manner in which, your data is processed.

How we collect data

AromaOils® collects data in the following ways:

1. Data given to AromaOils® and its employees and owners by you; and
2. Data collected automatically.

Data that is given to AromaOils® by you

AromaOils® will collect data in a number of ways, for example:

1. When you contact AromaOils® through the website, by telephone, email, or through any other means in each case, in accordance with this policy.

Data collected automatically.

To the extent that you access this website, AromaOils® will collect your data automatically, for example:

1. AromaOils® automatically collects some information about your visit to this website. This information helps AromaOils® to make improvements to the website content and navigation; it includes your IP address, the date, time and frequency with which you access this website and the way you use and interact with its content.

Keeping data secure

AromaOils® will use technical and organisational measures to safeguard your data, for example:

- a. Access to your account is controlled by a password and a username that is unique to you.
- b. AromaOils® stores your data on secure servers.
- c. Technical and organisational measures include measures to deal with any suspected data breach. If you suspect any misuse or loss or unauthorised access to your data, please inform AromaOils® immediately by contacting the company via this email address: aromaoilsuk@outlook.com
- d. Detailed information from Get Safe Online on how to protect your information, your computers and your devices against fraud, identity theft, viruses and many other online issues can be obtained at www.getsafeonline.org Get Safe Online is supported by HM Government and leading businesses.

Data Retention

1. AromaOils® will only hold your data on our systems for the period necessary to fulfil the purposes outlined in this policy unless a longer retention period is required or permitted by law, or until you request that your data is deleted.
2. Your data may still exist on a back-up or any archived media for legal, tax or regulatory purposes, even if we delete your data as above.

Your Rights

You have the following rights in relation to your data:

1. Right to access – the right to request (a) copies of the information held by AromaOils® at any time, (b) that AromaOils® modifies updates or deletes such information. If you are provided with access to this information, you will not be charged for this unless your request is “manifestly unfounded or excessive”. Where legally permitted to do so, AromaOils® may refuse your request. If this is refused, you will be told why.
2. Right to correct – you have the right to have your data rectified if it is inaccurate or incomplete.
3. Right to erase – you have the right to request that we delete or remove your data from this website and AromaOils®’ systems.
4. Right to restrict AromaOils®’ use of your data – you have the right to block AromaOils® from using your data or limit the way in which it can be used.
5. Right to data portability – you have the right to request that your data is moved, copied, or transferred.
6. Right to object – you have the right to object to how your data is used including where it is used for legitimate purposes and interests.
7. To make enquiries, exercise any of your rights set out above, or withdraw your consent to having your data processed (where consent is the legal basis for processing it). If you wish to do this, please contact: aromaoilsuk@outlook.com.
8. If you have made a complaint made in relation to your data and you are not satisfied with the outcome, you may be able to refer your complaint to the relevant data protection authority. For the UK, this is the Information Commissioner’s Office (ICO). The ICO’s contact details can be found on their website at <https://ico.org.uk>.
9. It is important that the data held for you is accurate and current. Please inform AromaOils® of your data changes during the period for which we hold it.

Links to other websites

This website may, from time to time, provide links to other websites. AromaOils® has no control over such websites and are not responsible for the content of them.

This policy does not extend to your use of such websites. You are advised to read the privacy policy or statement of other websites prior to using them.

Changes of business ownership and control

AromaOils® may, from time to time, expand or reduce its business and this may involve the sale or transfer of control of all or part of AromaOils®. Data provided by users will, where it is relevant and included in any part of the business, also be transferred along with that part. The new owner or newly controlling party will, under the terms of this policy, be permitted to use this data for the same purposes as it was originally supplied to AromaOils®.

This data may also be disclosed to any prospective purchaser of AromaOils® or any part of it.

AromaOils® will aim to take all reasonable steps to ensure that your privacy is protected in these circumstances.

General

1. You may not transfer any of your rights to any other person under this policy; however, AromaOils® may transfer its rights where it is reasonable to believe your rights will not be affected.
2. If any provision of this policy (or part of any provision) is found by any court or competent authority to be invalid, illegal, or unenforceable, that provision or part-provision will be assumed to be deleted to the extent required, and the validity and enforceability of the other provisions of this policy will not be affected.
3. No delay, act, or omission by a party in exercising any right or remedy will be deemed a waiver of that, or any other, right or remedy, unless otherwise agreed.
4. This agreement will be governed by and interpreted according to the law of England and Wales. All disputes arising under the agreement will be subject to the exclusive jurisdiction of the English and Welsh courts.

Changes to this policy

AromaOils® reserves the right from time to time to change this policy as necessary or if the law changes. Any changes will be posted on the website under the relevant section, and you are assumed to have accepted the terms and conditions of this policy on your first use of the website following the alterations.

You may contact AromaOils® by email at aromaoilsuk@outlook.com

